

# Refund Policy

## **Refund Policy**

The Company will provide a partial refund on payments made toward Monthly Voice Services based on the disconnect date of the service. This does not apply to customers that are under contract.

## **Contact Us**

If you have any questions or concerns about this policy, please feel free to contact: 1-800-338-3300 or [info@empireaccess.com](mailto:info@empireaccess.com).